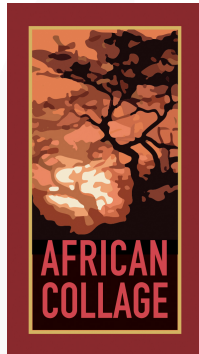




ROVOS RAIL

JOURNEY
INFORMATION

African Collage



CAPE TOWN-PRETORIA 2023
11 NIGHTS

ITINERARY & MAP
COURSE INFORMATION
TRAIN SPECIFICATIONS
GENERAL INFORMATION
TERMS & CONDITIONS

The Most Luxurious Train in the World



ITINERARY

AFRICAN COLLAGE 2023 CAPE TOWN - PRETORIA · 11 NIGHTS · 3700KM



LEISURE GUESTS		GOLFERS	
DAY 1: CAPE TOWN			
18:00	Depart from Cape Town Station . Please ensure the Train Manager or Administration Deputy is in possession of your passport . It will be returned to you before the end of the trip.		
19:30	Dinner is served in the dining cars en route to Worcester. <i>Dress: Formal</i>		
DAY 2: MATJIESFONTEIN			
07:00	Breakfast is served in the dining cars until 10:00. Trundle through the Hex River Valley and Cape Winelands . The train arrives at the first of four tunnels on the pass. The last tunnel is 13.5km long so guests are to be careful when walking through the train and may wish to turn on necessary lights. The train arrives in Matjiesfontein where you can enjoy a stroll through the historic village. Of special interest is the museum on the platform and a collection of historic cars and railway carriages next to the Lord Milner Hotel.		
13:00	Lunch is served in the dining cars. The train departs for Prince Albert Rd Station .		
16:30	Tea in the lounge and observation cars.		
19:30	Dinner is served in the dining cars. <i>Dress: Formal</i>		
DAY 3: OUDTSHOORN		FANCOURT ~ MONTAGU/OUTENIQUA	
	Please pack an overnight bag for your stay at Fancourt. Tog bags have been placed in your suites for your convenience.		
06:00	Breakfast is served in the dining cars.		
08:30	Transfer (±150 min) to the Cango Caves for a visit. Transfer (±30 min) to Oudtshoorn for lunch followed by a visit to an ostrich farm . Enjoy the scenic drive (±60 min) over the spectacular Outeniquas to Fancourt for check-in.		
19:00	Dinner at Fancourt. <i>Dress: Smart Casual</i>		
06:00	Breakfast is served in the dining cars.		
08:00	Enjoy the scenic drive (±180 min) over the Swartberg Mountains and spectacular Outeniquas to Fancourt Golf Estate for tee off, lunch and check-in.		
19:00	Dinner and overnight at Fancourt. <i>Dress: Smart Casual</i>		

This semi-desert region is situated at the foot of the majestic Swartberg mountain range where many rivers, streams and falls have their origins. The great natural wonder of the Cango Caves has colourful underground chambers with breathtaking limestone formations. Oudtshoorn is regarded as the centre of the Klein Karoo and is famous for feathering the world in the time of the boa and grand hats. The ostrich boom of the early 20th century turned out many millionaires who, in turn, created elaborate lifestyles in this remote part of Africa.

DAY 4: KNYSNA		PEZULA/SIMOLA	
	You may call Reception to collect your bag or take it to check-out on departure.		You may call Reception to collect your bag or take it to check-out on departure.
06:30	Breakfast is served. Check out.	06:30	Breakfast is served. Check out.
08.30	Transfer (±60 min) along the coast to Knysna and enjoy a ferry ride on the lagoon with lunch.	08:00	Transfer (±60 min) to Pezula <u>OR</u> Simola for tee off and lunch.
14:00	Transfer (±90 min) from Knysna to Oudebosch.	15:30	Transfer (±180 min) to Port Elizabeth along the Garden Route with a refreshment stop en route.
15:30	Enjoy a refreshment stop at Oudebosch.	19.30	Dinner is served in the dining cars.
16:00	Transfer (±90 min) to the train in Port Elizabeth .		<i>Dress: Smart Casual</i>
19.30	Dinner is served. <i>Dress: Smart Casual</i>		

The **Garden Route** is a narrow coastal terrace lying between the deep-set coastal cliffs rising sheer out of the sea and the mountains a short distance inland – a topology that facilitates for heavy rainfall, hence the name as it is always lush and green. George and Knysna sit between the majestic Outeniqua Mountains to the north and the Indian Ocean to the south. The Knysna Heads – two sandstone cliffs guarding the mouth of the lagoon connecting the estuary with the sea – is a dramatic viewpoint.

DAY 5: ADDO		HUMEWOOD GOLF CLUB <i>On Request</i>	
06:00	Breakfast is served in the dining cars until departure. Game drive at Addo Elephant Park , South Africa's third largest national reserve stretching from the semi-arid Karoo, over the Zuurberg Mountains and down through the Sundays River valley to the coast. The park is home to one of the densest African Elephant populations on earth – roughly 600.		<i>Enjoy breakfast with the leisure guests followed by a game drive at Addo Elephant Park <u>OR</u>, if you choose to play at Humewood, a continental breakfast will be served at ±05:00 with departure at ±05:30 and tee off at ±06:00. After golf, enjoy the scenic drive (±75 min) over the Zuurberg Mountains to rejoin the train at Coerney.</i>
13:00	Lunch is served in the dining cars en route to Bloemfontein. The observation car will be at the front of the train until tomorrow afternoon – a different aspect that our rail enthusiasts enjoy.	13:00	Lunch is served in the dining cars en route to Bloemfontein. The observation car will be at the front of the train until tomorrow afternoon – a different aspect that our rail enthusiasts enjoy.
16:30	Tea in the lounge and observation cars.	16:30	Tea in the lounge and observation cars.
19:30	Dinner is served in the dining cars. <i>Dress: Formal</i>	19:30	Dinner is served in the dining cars. <i>Dress: Formal</i>

DAY 6: AT LEISURE ON BOARD	
07:00	Breakfast is served in the dining cars until 10:00. Traverse the Karoo , a vast and beautiful semi-desert stretching across the great South African plateau inland from the Cape coast with scattered towns and villages. Ascend the Great Escarpment and cross the dry southeastern region with its variety of grasses, hardy shrubs, tumbleweeds and succulents.
13:00	Lunch is served in the dining cars. The train is turned in Kroonstad.
16:30	Tea in the lounge and observation cars.
19:30	Dinner is served in the dining cars en route to Ladysmith. <i>Dress: "Africa" Theme or Smart Casual</i>

DAY 7: SPIONKOP		CHAMPAGNE SPORTS RESORT	
06:00	Breakfast is served until departure.	06:00	Breakfast is served in the dining cars until departure.
09:00	Transfer (±30 min) to Spionkop Lodge to hear the historic tale of the Battle of Spionkop and walk in the footsteps of Churchill and Gandhi.		Transfer (±75 min) to Champagne Sports Resort for tee off and lunch.
12:45	Enjoy lunch at the lodge.	16:15	Return (±45 min) to the train at Estcourt. Shortly after Chieveley, on the right of the track, stands a memorial to Winston Churchill who was captured here in November 1899 while trying to free an armoured train trapped by a Boer ambush.
14:00	Afternoon game drive in the 11 000-acre reserve <u>OR</u> relax at the lodge.	19:30	Dinner is served in the dining cars en route to Pietermaritzburg. <i>Dress: Formal</i>
16:00	Return to the train. Depart for Estcourt.		
16:30	Tea in the lounge and observation cars.		
19:30	Dinner is served in the dining cars. <i>Dress: Formal</i>		

The **Spioenkop** (Spionkop) Dam Nature Reserve offers a serene environment with giraffe, zebra, wildebeest and a wide variety of antelope, to name a few, and the birdlife is prolific. The **Drakensberg Mountains** were first named by the Voortrekkers who thought the unbroken chain of heavily weathered peaks reminded them of the spines on a dragon's back, hence the name 'Dragon Mountain' or *Drakensberg* in Afrikaans.

DAY 8: DURBAN		DURBAN/BEACHWOOD	
06:00	Breakfast is served in the dining cars. Traverse the Valley of a Thousand Hills .	06:00	Breakfast is served in the dining cars until departure. Enjoy the scenic drive through the Valley of a Thousand Hills to Durban Country Club (±75 min) <u>OR</u> Beachwood (±75 min) for tee off and lunch. Durban is the third largest city in South Africa and enjoys great importance due to its industry and very large port.
09:00	Enjoy a Durban city tour, a visit to the botanical gardens and lunch at Umhlanga's beachfront with an afternoon at leisure. Durban is the third largest city in South Africa and enjoys great importance due to its industry and very large port.	16:30	Tea in the lounge and observation cars.
16:30	Tea in the lounge and observation cars.	19:30	Dinner is served in the dining cars. <i>Dress: Formal</i>
19:30	Dinner is served in the dining cars. <i>Dress: Formal</i>		
DAY 9: HLUHLUWE-IMFOLOZI PARK		BORDER: GOLELA, SOUTH AFRICA / MPAKA, ESWATINI	
05:00	Continental breakfast is served until departure.		
06:00	Transfer (±30 min) to Hluhluwe for a game drive . As the oldest proclaimed reserve in Africa, Hluhluwe consists 960km ² of hilly topography in central Zululand and is known for its rich wildlife and conservation efforts. It is the only state-run park in KwaZulu-Natal with all the Big Five game animals and is also a prime birding destination.		
12:00	Lunch is served in the dining cars. The train travels towards eSwatini. Border formalities take place.		
16:30	Tea in the lounge and observation cars.		
19:30	Dinner is served in the dining cars en route to Mpaka. <i>Dress: Formal</i>		
DAY 10: ESWATINI		NKONYENI/ROYAL SWAZI	
07:00	Breakfast is served in the dining cars.	07:00	Breakfast is served in the dining cars until departure.
08:30	Transfer (±90 min) to Swazi Candles and Mantenga Cultural Village for a visit with lunch.		Transfer to Nkonyeni (±75 min) <u>OR</u> Royal Swazi (±75 min) for tee off and lunch.
19:30	Dinner is served in the dining cars. <i>Dress: Formal</i> <i>Border formalities with South Africa.</i>	16:30	Tea in the lounge and observation cars.
		19:30	Dinner is served in the dining cars. <i>Dress: Formal</i>
The tiny Kingdom of eSwatini (Swaziland) covers only 17 000km ² , most of which is mountainous. For such a small country, it is surprising that it sustains two capital cities: Mbabane is the administrative capital and Lobamba is the royal and legislative capital. In April 2018, Swaziland changed its name to the Kingdom of eSwatini (meaning "place of the Swazi") and is an absolute monarchy. It is landlocked and borders South Africa and Mozambique. At Swazi Candles, guests are invited to interact with the artisans as they make a variety of candles. Woodcarvings, colourful textiles and superb basketwork are also on display. Mantenga Lodge is nestled in the mountains overlooking 'Execution Rock'. The village is a living museum of old traditions that represents a classic Swazi lifestyle during the 1850s.			
DAY 11: KRUGER PARK		WHITE RIVER/MBOMBELA *Leopard Creek	
05:30	Breakfast is served in the dining cars.	05:30	Breakfast is served in the dining cars until departure.
06:30	Game drive in the Kruger National Park with tea, lunch and an opportunity for curio shopping.		Transfer to White River Country Club (±75 min) <u>OR</u> Mbombela (±60 min) for tee off and lunch.
16:30	Tea in the lounge and observation cars. The train travels west across the Drakensberg Mountains .		<i>*If available, golf at Leopard Creek may be booked on request for your own account.</i>
19:30	Dinner is served in the dining cars. <i>Dress: "1920s" Theme or Smart Casual</i>	16:30	Tea in the lounge and observation cars.
		19:30	Dinner is served. <i>Dress: "1920s" Theme or Smart Casual</i>
The famous Kruger Park (2-million hectares) is a world leader in advanced environmental management techniques and home to an impressive number of species, e.g. 336 species of trees, 49 species of fish, 34 species of amphibians, 114 species of reptiles, 507 species of birds and 147 species of mammals including the Big Five.			
DAY 12: PRETORIA			
	Please ensure luggage is ready for collection 15 minutes before arrival and that you have your passport.		
07:00	Breakfast is served in the dining cars until 10:00 as the train climbs the spectacular escarpment.		
13:00	Lunch is served in the dining cars.		
16:30	Tea in the lounge and observation cars.		
18:00	Arrive at journey's end at Rovos Rail Station, Pretoria.		

Please dress accordingly for excursions/game drives: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Warm clothing, comfortable shoes, hats and sun protection are advised. Rain capes are available. See Golf Course Information for the dress code at the golf courses.

Excursions may be changed according to schedule achieved. Times are approximate and cannot be guaranteed.

The golfers' itinerary is prebooked so non-golfer additions are not accepted. Please consult with the Golf Pro. Please check with the Train Manager or reservations@rovos.co.za for any updates or changes to the itinerary. In your suite you will find the *Journeys* magazine that features articles of interest related to the route.

INCLUDED: Accommodation; all meals; all beverages on board; room service; limited laundry; guided excursions (where applicable); entrance fees as per itinerary; government tax; golf activities (green fees, carts, halfway house meals and tea/coffee and bottled water). **EXCLUDED:** All other off-train beverages; international sparkling wine; gratuities; personal expenses; visas; travel insurance; pre- and post-tour transfers, accommodation and flights.

MEALS ON BOARD (unless adjusted) Breakfast 07:00-10:00 • Lunch 13:00 • Tea 16:30 • Dinner 19:30



COURSE INFORMATION

Course selection is dependent on availability

FANCOURT COUNTRY CLUB

George • 2 Parkland • Carts available • www.fancourt.co.za

1. MONTAGU • 6 714m • This course is exquisitely conditioned with a glorious parkland layout covering large tracts of varying terrain on rolling land. Mature trees, flowerbeds, shrubs and water hazards provide a colourful contrast.

Signature hole: 17th - par 3 - 190m This is scary for the average golfer with its long carry over water but the green is large and receptive so ignore it and go for the flag. If conservative, favour the left side of the green.

2. OUTENIQUA • 6 312m • Named after the mountain range overlooking the area, this parklands course is regarded as the easier one being more open in appearance yet it has its share of challenges and risk-and-reward moments.

Signature hole: 14th - par 4 - 421m No surprise this is the toughest hole with its intimidating tee shot over water. If the flag is on the left of the green, play conservatively for the middle as there is water lurking at the back left.

PEZULA

Knysna • Links and Parklands • 5 963m • Carts available • www.pezulagolf.com

Pezula is a sweeping spectacle of fairways and greens rolling through the pristine Southern Cape landscape. The award-winning course, designed by David Dale and Ronald Fream of GolfPlan USA, rates amongst the best and the most scenic in the world. Covering 254 hectares on the Knysna clifftops, Pezula has views of both the Knysna Lagoon and the Indian Ocean. It is designed to include a full range of shots in a diverse coastal terrain making it a challenging, rewarding and complete golf experience for players of all levels.

Signature hole: 13th - par 5 - 467m This amazing hole drops 200ft and is measured in 'airtime'. Your level or uneven lie will determine your second shot selection. Don't forget to look back to the tee when you finish the hole.

SIMOLA

Knysna • Parklands • 6 401m • Carts compulsory due to distances • www.simolaestate.co.za

Keeping your head down at Simola can be a challenge as the views around the course are awe-inspiring. Every hole either looks across the Knysna Lagoon or over the Knysna River as it twists and turns through the valley below. It is clear to see why Simola takes its place as one of South Africa's premier golfing destinations. It's also the first Jack Nicklaus signature course on the Garden Route reflecting the maestro's philosophy of attuning the layout and design to the natural lie of the land. Set below high ridges, the course is free from the wind that so often plagues coastal courses. Fairways flow with the natural undulating contours and the unusual configuration of five par 5s and five par 3s add a dimension to the game. Even with all the uphill and downhill holes, Nicklaus has cleverly achieved a course where you seldom have an uneven lie. The short holes are a feature of the layout testing a wide range of clubs from a fairway metal at the 6th to a wedge at the 17th. The par 5s are excellent beginning with the switchback opening hole that must be one of the most challenging. Three of the par 5s are played to elevated greens and these are tough targets to hit even with a short pitch.

HUMEWOOD *On Request*

Port Elizabeth • Links • 6 225m • Walking course • www.humewoodgolf.co.za

Situated on the sand dunes on the shores of Algoa Bay, this true links course is characterised by thick coastal bush, swales, humps and hollows. Although the fairways are wide and undulating in order to compensate for the strong winds, the rough that borders them is unforgiving. The holes are simple yet neat, the gulf greens are fast and firm, the few bunkers are well positioned with tough, steep faces and there are no water hazards.

Signature hole: 13th - par 4 - 408m This hole runs uphill along a severely sloped fairway with a tough semi-blind approach to a tiny green hidden behind a mound with rough to the right, a bunker to the left and thick bush behind it.

CHAMPAGNE SPORTS RESORT

Drakensberg • Mountain • 7 400m • Carts available • www.champagnesportsresort.com

Located in the beautiful Drakensberg area, this course has to be rated as one of the most scenically memorable golf layouts in South Africa. Designed by Hugh Baiocchi and Kevin Curren, it successfully blends the natural attributes of the terrain and the surrounding beauty with the modern demands of a quality course. It undulates up and around the contours of a valley that nestles under the dominant peaks of Champagne and Cathkin Peaks and incorporates several holes with blind tee shots. Professional and novice alike will appreciate the 84 well-appointed bunkers that line the fairways and greens. The quality of the greens is accredited to Trevor Livesey whose passion remains unabated. Though the drama of the mighty mountains dominates the eye, the course also enjoys gentle vistas where the lower hills create a kaleidoscope of colour blessed with trees, rivers and dams to add even more of a challenge.

DURBAN COUNTRY CLUB

Durban • Semi-links • 6 157m • Carts available • www.dcclub.co.za

Built by George Waterman and fellow professional golfer Laurie Waters, the Durban Country Club was established in 1922 and has a proud history. The difficulties these men faced were immense as all earth-moving had to be done manually, giant sand dunes were flattened and dense bush and trees chopped down and carted away. Renowned for its classic Cape Dutch architecture, lush vegetation, undulating fairways, sand dunes and beautiful setting overlooking the Indian Ocean, the club has been the venue of choice for many an important celebration in its rich history.

Signature Hole: 3rd - par 5 - 468m A tee shot from the highest point on the course into a valley below, completely exposing the drive to the ocean gusts. Trees on the right of the straightaway hole need to be avoided as well as the large fairway bunker on the landing area to the left.

DURBAN BEACHWOOD

Durban • Semi-links • 6 016m • Carts available • www.dcclub.co.za

The seaside layout of Beachwood has deservedly received accolades for its immaculate conditioning. Originally designed by Sid & Jack Brews in 1930, it has always been famed for its narrow fairways and indigenous trees. When Beachwood amalgamated with Durban Country Club in the late 1990s, Gary Player's design team was asked to upgrade and redesign some of the holes while introducing additional hazards. The results are to be savoured as one plays a course with clever bunkering and water features with superb greens. The land follows rolling and undulating contours allowing fairways to follow natural valleys between high grassy banks, requiring precision shots and lay-ups.

Signature Hole: 6th - par 4 - 410m One of the most demanding holes, the 6th is set high in the dunes and doglegs left with a stream, bush and water hazard to be negotiated en route to the green.

NKONYENI

Eswatini • Bushveld • 5 810m • Carts available • www.nkonyenigroup.co.za

Nkonyeni Golf Estate is situated in 1200 hectares of gorgeous bushveld overlooking the Great Usuthu River and surrounding mountains. Built in 2007, the championship course was designed by Phil Jacobs (previously associated with the Gary Player Group and responsible for a total of 40 golf courses in France, Hong Kong, China, Philippines, Indonesia and South Africa) and further constructed by Robert Richardson. The bushveld course meanders through the private game reserve providing a unique experience at the 18th hole with a shot across the Usuthu River onto an island surrounded by rocks.

ROYAL SWAZI

Eswatini • Parklands • 6 166m • Carts available • www.suninternational.com

This spectacular championship course is one of the most scenic locations found in the world. Opened in 1966, it has been laid out on the slopes of the Lebombo Range that curve gently down into the valley. The first nine holes are comparatively level but the second nine fully exploits the mountainous terrain. Challenging features include lakes, gullies thick with vegetation, out-of-bound areas running close to fairways, swirling breezes, clusters of magnificent trees and indigenous plants and wickedly sited bunkers – one is so steep it requires steps to facilitate access.

WHITE RIVER

Nelspruit • Parklands • 6 036m • Carts available • www.whiterivercountryclub.co.za

Naturally adapted to the valley floor upon which it lies, White River is located at the feet of several private nature reserves. Such is the beauty of the course that holes 7 and 11 have been compared to the likes of Augusta. Opened in 1924, it was designed by Gary Player and Reg Taylor. The long, snaking river that runs through the course is the defining feature and is home to an astounding array of flora and fauna.

Signature hole: 5th - par 3 - 138m: This hole calls for an accurate tee shot over the river onto a gently sloping green.

MBOMBELA GOLF CLUB

Mbombela • Parklands • 5 700m • Carts available • www.nelspruitgolfclub.co.za

Nelspruit lies in the fertile valley of the Crocodile River in the hot and humid Lowveld. It has a very important place on the tourist map due to its close proximity to the Kruger National Park. Founded in November 1928 and moved to its present location in 1939, Nelspruit Golf Club is one of Mpumalanga's top courses. The bushveld course is a Bob Grimsdell design built among rocky outcrops. It was a nine-holer for nearly 30 years before Grimsdell returned to complete a second nine in 1967. It was left largely untouched until 1998 when Peter Matcovich upgraded it. The course is lined with indigenous lowveld trees and bent grass greens and cynoden/kikuyu fairways complement the landscape. Nelspruit Golf Club is famous for hosting the annual Jock of the Bushveld Festival of Golf, considered the biggest amateur tournament of its kind in the world. Started in 1968, it now receives some 800 amateurs from far and wide who play more than 2 000 rounds during a week in May.

LEOPARD CREEK *On Request*

Kruger Park Malelane • Parklands • 6 631m • Carts compulsory • www.leopardcreek.co.za

This ultra-exclusive world-class facility is the brainchild of magnate Johan Rupert and, as can be expected, no expense was spared. Bordered to the north and the west by the picturesque Crocodile River and the Kruger National Park, the course represents African golf at its best with indigenous bushveld bordering the immaculate fairways and greens. Innovative architectural and landscaping techniques ensure the course is naturally protected from animals, while lakes and small streams divert through the development to create scenic vistas and interesting golf strategies. Hazards take a new dimension for much of the water is home to the magnificent creatures for which the river is named...crocodiles.

Signature hole: 13th - par 5 - 505m Here the green is right on the edge of the river but 32m above the water level offering magnificent views into the Kruger Park.

DRESS CODE

Acceptable clothing:

- Shirts with collars and sleeves must be tucked in
- Traditional long or short golf trousers
- Short trousers with knee-length stockings or short white socks
- Ladies skirts or culottes must be knee-length
- Golf hats or peaks worn with peak forward
- Golf shoes with soft spikes (most clubs)

Not acceptable:

- T-shirts, vests or sleeveless shirts
- Denim jeans
- Sweatpants or cargo pants
- Drawstring shorts
- Shoes without socks
- Cross-trainer sports shoes



SPECIFICATIONS

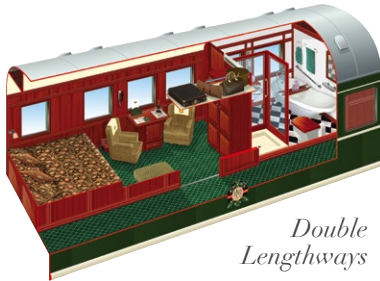
ROYAL SUITES

±16m²
±172ft²

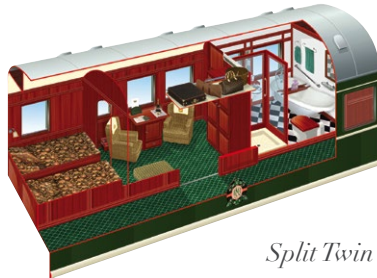
Bed Dimensions: LxW in CM

Double: 200x189

Split Twin: 200x75



Double Lengthways



Split Twin

Minibar, air conditioning, writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, basin, bath and shower.

THE SUITES & COACHES

Each train has accommodation carriages, dining cars, a lounge car (±26 seats), small gift shop, smoking lounge (±11 seats) and observation car (±32 seats) with open-air balcony. The three types of suites are elegant and spacious offering passengers privacy, comfort and luxury with double or twin beds and fittings and facilities that are of the highest standard. All have en-suites with shower, toilet, basin and bath (Royal only), tea facilities, safes, air conditioning, linen and amenities and are serviced daily. There is adequate storage and small cupboards with hangers and shelves.

Suite layouts may differ from images.

Royals and Deluxes sometimes have a room divider.

DELUXE SUITES

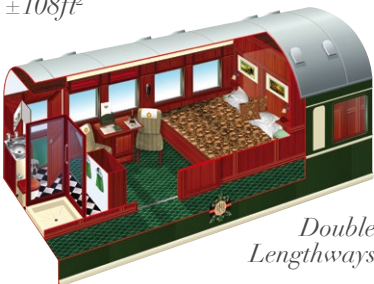
±10m²
±108ft²

Bed Dimensions: LxW in CM

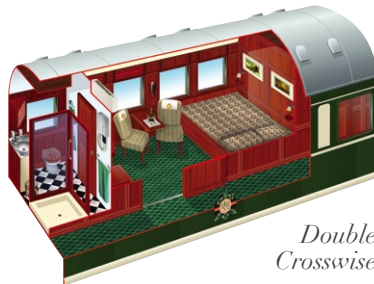
Double Lengthways: 189x189

Double Crosswise: 189x160

Split Twin: 189x75



Double Lengthways



Double Crosswise



Split Twin

Minibar, air conditioning, writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, basin and shower.

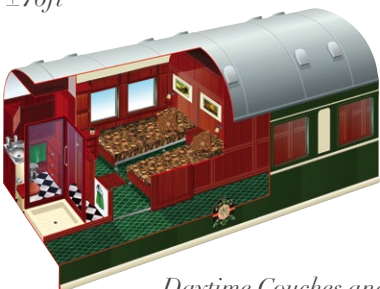
PULLMAN GOLD SUITES

±7m²
±76ft²

Bed Dimensions: LxW in CM

Double: 189x189

Split Twin: 189x75



Daytime Couches and Night-time Split Twin



Night-time Double

Tea drawer, air conditioning, fold-out writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, basin and shower.

ROYAL SUITES



DELUXE SUITES



PULLMAN GOLD SUITES



PILLARED DINING CAR



BANQUETTE DINING CAR



OBSERVATION CAR



LOUNGE CAR



CLUB LOUNGE & DELUXE CAR



STAFF CAR



KITCHEN CAR



GENERATOR CAR





GENERAL INFO & FAQs

BOOKING: To book as an agent or a guest, please contact reservations@rovos.co.za or call +27 (0) 12 315 8242.

Upon written request via email/fax and subject to availability, we will **PROVISIONALLY** book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be **CONFIRMED**. On confirmation of a reservation, our Terms & Conditions will be deemed to have been accepted and will be strictly adhered to. See T&C on rovos.com.

CANCELLATION: Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price. See T&C on rovos.com. **Cancellation insurance is compulsory** as these fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local insurance agent for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

PAYMENTS: Payment can be made via bank transfer to our ZAR (South African Rand) account. Please reference the payment with your invoice/reservation number and send us proof of payment via email/fax. Due to the high cost of credit card charges in South Africa, we prefer that all clients pay via bank transfer although credit card authorisation forms are available for guests booking directly only. We are a South African company and reserve the right to charge/refund in ZAR. As legally required, refunds are processed into the same account from which the initial payment was received. **Journeys invoiced in ZAR:** All bank transfers are processed/refunded in ZAR. **Journeys invoiced in USD:** USD bank transfers are processed/refunded in USD. **All credit card payments for all journeys** are processed/refunded in ZAR. Rovos Rail is not liable for any loss in currency due to rate of exchange fluctuations. Please request our bank details or forms from reservations@rovos.co.za.

PASSPORTS & VISAS: The onus is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. On the various journeys we travel: South Africa, eSwatini, Namibia, Botswana, Zimbabwe, Zambia, Tanzania, DRC and Angola. Some nationalities are eligible to purchase port-of-entry visas. Immigration forms will be available on board. Please ensure you have a minimum of US\$200 in cash with you. Angolan and DRC visas must be obtained prior to travel. We request that Tanzanian visas are obtained prior to travel when possible. Passports must have at least **five blank VISA pages** and must be valid for at least **six months** from your return-home date. **Please enquire with us or check with the relevant embassies in good time.** Visas are also available through visa/booking agents.

SCHEDULING TIMES, ROUTES & EXCURSIONS: We wish to bring to your attention that Rovos Rail is solely reliant on the traction and railway services provided by the countries through which we travel. Our hands are regrettably tied when these services fail, be they due to locomotives, signals, overhead power-cable damage and/or theft, vandalism, electricity outages, railway tracks or issues with drivers etc. Delays can occur due to our reliance on these national organisations. Rovos Rail is not responsible and cannot be held liable for any delays or changes in tour arrangements that may be caused by natural or other factors beyond our control. Rovos Rail reserves the right to cancel or amend our routing, any excursions and the tour departure dates provided we can offer clients alternative excursions or departure dates. Rovos Rail cannot guarantee excursions or departure and arrival times. Our obligation to transport guests from departure to arrival points on schedule will override any commitment to excursions although we will endeavour to carry out all of the off-train experiences. **We strongly caution against same-day air travel on departure/arrival days due to possible delays with flights or the train.** Should you be delayed, kindly contact +27 (0) 12 315 8242.

JOURNEYS & PRIVATE HIRE: We offer a variety of journeys from 48 hours to 15 days that cover the sub-continent of Africa. The trains run year-round although some of our short journeys do not run during our winter months. We prefer you enjoy the full journey experience although you are permitted to disembark earlier at a convenient stop – keeping in mind the rate will remain the same. The scheduled journeys are available for full charter. You can also combine our 42- or 72-bed train with other entertaining products for bespoke charters including incentive groups, historical expeditions, cycling tours and private gatherings. The Events Train, suitable for day trips only, caters for up to 250 guests and is the perfect venue for weddings, incentives, conferences and product launches. See rovos.com.

ROVOS RAIL STATION TOUR & MUSEUM: A highlight for guests is a visit to the private station headquarters in Capital Park, Pretoria, where over 400 employees work assiduously to ensure the locomotives and trains are maintained to the highest standard. This is the busy hub of a provisioning operation that is world-class in terms of efficiency and attention to detail. The tour will show you the nuts and bolts of the company. We also have a museum showing a historical collection of train paraphernalia.

CHECK-IN: Please check-in a minimum of one hour before departure. During the Covid-19 pandemic, we request check-in two hours before departure. Should you wish to visit our museum or do a site tour at Rovos Rail Station in Pretoria, we suggest arriving two hours prior to departure. If Pretoria is your arrival point, we suggest delaying your pick-up so you can enjoy the site tour. Passports are required at check-in. No vouchers are required. Luggage will be tagged and placed in your suite on board the train where you will find a full itinerary pack.

ADDRESSES	JOURNEY	CHECK-IN	DEPART	ARRIVE
PRETORIA: Rovos Rail Station, 1 Transnet Avenue, Capital Park, Pretoria, South Africa	PRETORIA-CAPE TOWN	10:00	11:00	10:00
	CAPE TOWN-PRETORIA	15:00 (Lounge)	16:00	10:00
	PRETORIA-DURBAN	09:00	10:00	16:00 (Plat.14)
CAPE TOWN: Rovos Rail Lounge , 1 Adderley Street, Paul Sauer Building, Cape Town, South Africa	DURBAN-PRETORIA	09:00 (Lounge)	10:00 (Plat.14)	16:00
	PRETORIA-VICTORIA FALLS 3-NIGHT	09:00	10:00	10:00
DURBAN: Durban Station Lounge , Jelf Taylor Crescent, Stamford Hill, Durban, South Africa	VICTORIA FALLS-PRETORIA 3-NIGHT	16:00 (Hotel)	17:00	10:00
	PRETORIA-VICTORIA FALLS 4-NIGHT	17:00	18:00	10:00
VICTORIA FALLS: Victoria Falls Hotel and Station, Mallet Drive, Victoria Falls, Zimbabwe	VICTORIA FALLS-PRETORIA 4-NIGHT	16:00 (Hotel)	17:00	10:00
	PRETORIA-WALVIS BAY	10:00	11:00	12:00
WALVIS BAY: Walvis Bay Station, Corner 6 th Street and 11 th Road, Walvis Bay, Namibia	WALVIS BAY-PRETORIA	10:00	11:00	17:00
	GOLF SAFARI PRETORIA-PRETORIA	11:00	12:00	10:00
DAR: Tazara Station, Julius K. Nyerere Road, Dar es Salaam CHECK-IN FOR DAR: Serena Hotel, Ohio St CHECK-IN FOR TOTO: Hyatt Kilimanjaro Hotel, 24 Kivukoni Rd	COLLAGE PRETORIA-CAPE TOWN	09:00	10:00	17:00
	COLLAGE CAPE TOWN-PRETORIA	08:30 (Lounge)	09:30	17:00
	CAPE TOWN-DAR ES SALAAM	09:30 (Lounge)	11:00	10:00
LOBITO: Central Station, Av. Craveiro Lopes, Lobito, Angola CHECK-IN: Hotel Terminus, R. Robert Williams 16, Lobito	DAR ES SALAAM-CAPE TOWN	09:30 (Hotel)	12:00	18:00
	DAR ES SALAAM-LOBITO	09:30 (Hotel)	12:00	10:00
	LOBITO-DAR ES SALAAM	10:00 (Hotel)	12:00	10:00
	VICTORIA FALLS-LOBITO	15:00 (Hotel)	16:00	10:00
	LOBITO-VICTORIA FALLS	10:00 (Hotel)	12:00	11:00

AMENITIES: Rovos Rail provides a complete amenity bag with the following South African biodegradable and/or recyclable products: soap (50g), tissues, shampoo (50ml), hand and body wash (50ml), hand and body lotion (50ml), lip balm (7g), insect repellent gel (10ml), reusable bamboo rounds, bamboo ear buds and a shower cap. Plug-in hairdryers – in addition to your bathroom unit (if applicable) – are available on board as well as sun cream, shoe mits, nail files, sewing kits and ear plugs.

CHILDREN: We do accommodate children but we kindly ask parents to be sensitive to the adult nature and atmosphere of the train by keeping them respectful and quiet. Long journeys are not recommended for under 13s. Children between 0-2 years old are not permitted to travel. There are no child-minding facilities or activities available for children on board. See Child Policy on rovos.com.

CURRENCY

- South Africa – Rands only. We accept all major credit cards on the train.
- Outside of South Africa – Rands are accepted in Namibia and eSwatini. US Dollars are accepted in Zimbabwe, Tanzania (Dar es Salaam only), DRC and Angola. Cash is highly recommended. Hotels and major dealers accept credit cards.
- US Dollars printed before year 2013 or that look worn will not be accepted. Low denominations recommended for shopping/gratuities. Larger denominations recommended for exchanging money to local currency (especially in Tanzania) as you get a better rate.

DIETARIES: We cater for food allergies provided a detailed request has been made at that time of your reservation. If a special request has not been made, the chefs will endeavour to prepare suitable meals with the ingredients available on board. We regret we are unable to prepare meals requiring strict religious observance in the preparation.

DINING: Meals on board are served in one sitting only in the dining cars and are complemented by a selection of fine South African wines. Breakfast: 07:00-10:00 • Lunch: 13:00 • Tea: 16:30 • Formal Dinner: 19:30. Bar service is from 07:00-±01:00. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

DRESS

- **Days on board are smart casual:** Neat, conventional yet relatively informal in style combining casual and formal clothing pieces.
- **Evening attire is more formal:** For gentlemen a jacket and tie is a minimum requirement while for ladies we suggest cocktail/evening dresses or suits. On long journeys we enjoy **themed evenings** where guests can **dress up accordingly** or opt for **smart casual**:
 - **Golf Safari, African Collage, Dar es Salaam and Lobito Journeys:** 1 x "AFRICA" evening and 1 x "1920s" evening. See *itineraries*.
 - **Namibia Safari:** 1 x "AFRICA" evening. See *itineraries*.
- **Off-train excursions:** We recommend comfortable walking shoes, sun lotion and hats. If required, blankets and rain capes are available.
- **Game drives** are on open vehicles so please dress accordingly: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Please see average temperatures as a guide.

DRESSING GOWNS: We provide a comfortable one-size-fits-all gown plus slippers for each guest for use on board the train. If you wish to take one home, they are available to purchase from the Gift Shop.

ELECTRICITY: 220V AC 50Hz 3-point round-pronged wall plugs and 110V/220V 2-pin plugs for shavers and chargers. USB ports are in each suite. International adaptors available. A generator supplies power. Please be aware that certain breaks in power are necessary when servicing is required.

GIFT SHOP/ADMINISTRATION: There is a small gift shop on the train and at Rovos Rail Station in Pretoria. Due to the varying exchange rates, credit cards are preferred. The Administration Deputy on duty has a basic First Aid Kit and personal essentials (toothbrushes, razors, earplugs etc.). He/she will also fulfil any administrative requirements and check your onward arrangements.

GRATUITIES: Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there will be a suitably marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis (share) among the staff on board. An amount between ZAR100-300 (± US\$10-20) per person per night is suggested, depending on the length of your journey. At the game lodges, it is customary to tip guides and lodge staff an estimated ZAR150 (± US\$10) per guest per day.

LANGUAGES: The staff on board mainly speak English and local languages. For most of the long journeys and dependent on the language, translated itineraries and on-board information will be provided.

LAUNDRY: There is a LIMITED laundry service (10 items/day) on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are unable to handle a week's worth of laundry. There are no dry-cleaning facilities en route or on board. Please note that while this a complimentary service we cannot be held responsible for items that may be damaged or lost in the process.

LOCOMOTION: Use of steam has become increasingly difficult over the years as more and more water and coaling facilities have been scrapped. Diesel or electric locomotives are used while steam is used in and around the area of Rovos Rail Station in Pretoria only.

LUGGAGE: It is possible to store luggage in your suite under the bed or above the door on a luggage rack, which provides ample space for storage. There are no luggage restrictions on board although we do not recommend more than two large suitcases. On selected long journeys, guests are provided with a Rovos Rail tog bag that can be used for overnight trips or hand luggage on aircraft. A soft bag is preferable on plane transfers with a luggage weight restriction of 15kg.

MAGAZINES, MAPS & GAMES: There are board games, cards, a card table (dependent), books and magazines available for your use in the lounge and observation cars while on board. In your suite is a map, itinerary and the *Journeys* magazine featuring articles of interest related to your route. If the map supplied is not comprehensive enough you may purchase a more detailed map from the Gift Shop.

MEDICAL

- **All guests are solely responsible for ensuring they are capable of undertaking the tours and activities.**
- Please inform us at the time of your reservation if you have any medical conditions, physical disabilities or allergies.
- We have a doctor on board on the 15-day Dar es Salaam and Lobito journeys.
- Anti-malarial precautions are recommended. Malaria areas: eSwatini, Kruger Park, Northern Botswana, Zimbabwe, Zambia, Etosha, Tanzania, DRC and Angola.
- Recommended immunisations (*not required*): Hepatitis A + B, Polio, Tetanus, Cholera (low risk).
- Ebola is confined to the northeast of DRC. We traverse the very southern tip of the country thousands of miles away on the Lobito journeys.
- A **Yellow Fever/Medical Exemption Certificate** is **essential** if travelling to/from **DRC** and **Angola**. Although all countries travelled through don't require this, countries guests return to **after** the trip often require them.
- Please consult your clinic or doctor. TRAVEL DOCTOR AFRICA *local* 0861 300 911 or *international* +27 (0) 11 214 9030.

MEDICAL EMERGENCIES: Each train is equipped with a standard medical kit, oxygen, automated external defibrillator and a wheelchair. For emergencies there are private healthcare hospitals available. Outside of South Africa, private hospitals are not guaranteed. We can organise evacuation either by road or air to a medical facility should this be required (own account). All our Train Managers have completed First Aid up to Level 3 and are trained in emergency situations. We do, however, strongly recommend that you explain your concerns to your travel insurance company so they can provide you with the necessary cover to meet and exceed such an eventuality.

MOBILE DEVICES & INTERNET: In maintaining the spirit of train travel there are no radios or television sets on board. The use of mobile phones, laptops and essentially anything that has the ability to disturb other guests is confined to the privacy of your suites only. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. Wi-Fi is available at our lounges in Cape Town and Pretoria and at most off-train accommodation (although not always guaranteed).

MOBILITY: We are able to accommodate guests with walking difficulties although we recommend an able-bodied passenger accompany them. We regret that the train is not suitable for wheelchair-bound passengers. Should you have mobility impairments/restrictions or special requirements, we urge you to inform your travel agent or Rovos Rail at the time of booking. See Mobility Info on rovos.com.

PETS: We do not allow any pets or emotional-support animals on board.

POSTAGE: Stamps are available for sale from the Gift Shop. Postcards may be handed to the Administration Deputy for posting.

SECURITY: An electronic safe is provided in the cupboard in each suite. When on board we encourage guests to close shutters or preferably shutters and windows when not in your suites. Please be particularly mindful when passing through stations. The train doors in the passages are all locked from the inside. Your suite door can also lock from the inside.

SERVICE: A dedicated host/ess is available 24 hours a day. They can be called from the telephone in your suite. Your suite is cleaned daily and there is a nightly turndown service. The Train Manager and Deputy Train Manager are on hand throughout the journey to help with any queries. The Administration Deputy is available for an administrative requirements and is based at the Gift Shop.

SMOKING: On board the train, smoking is allowed in the smoking Club Lounge only. **HOWEVER**, please be mindful of other guests who do not smoke, that the train is generally made up of wood and **DO NOT throw flammable items** such as cigarette or cigar butts off the train. Bush fires in Africa are a constant and dangerous hazard. Please note at the time of your reservation if you are smoking or non-smoking so that the appropriate room might be requested at the hotels/lodges.

SPECIAL OCCASIONS: Please note at the time of your reservation if you are celebrating an occasion as we'd like to share it with you.

SUITES & COACHES *Measurements in centimetres (cm) = Length x Width*

Each train has accommodation carriages, dining cars, a lounge car (±26 seats), small gift shop, smoking lounge (±11 seats) and observation car (±32 seats) with open-air balcony. The suites are elegant and spacious offering passengers privacy and comfort with double or twin beds and fittings and facilities that are of the highest standard. All have en-suites with shower, toilet, basin and bath (Royal only), tea facilities, safes, air conditioning, linen and amenities and are serviced daily. There is adequate storage and small cupboards with hangers and shelves.

- Royal Suites** (±16m²/±172ft²) each take up half a carriage and are spacious and elegant. Each has its own private lounge area and en-suite bathroom with Victorian bath, separate shower, toilet and basin. **BEDS:** Double 200x189 • Split Twin 200x75.
- Deluxe Suites** (±10m²/±108ft²) have a lounge area and en-suite bathroom with shower, toilet and basin. **BEDS:** Lengthways Double 189x189 • Crosswise Double 189x160 • Split Twin 189x75.
- Pullman Suites** (±7m²/±76ft²) on **SHORT journeys only** have an en-suite bathroom with shower, toilet and basin. During the day the suite is setup with a comfortable couch that can be converted into a few sleeping options. **BEDS:** Crosswise Double 189x150 • Side-by-side Twin 189x75 – this is achieved by making up the side-by-side twin mattresses with single-bed linen • Single Lower Bunk 189x94 • Single Upper Bunk 189x60.
- Pullman Gold Suites** (±7m²/±76ft²) on **LONG journeys only** have an en-suite bathroom with shower, toilet and basin. During the day the suite is setup with split twin beds configured as couches. **BEDS:** Double 189x189 • Split Twin 189x75.

TEMPERATURE & TIME ZONES: All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air conditioner with temperature controls that can also be set to heat mode. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed.

AVERAGE TEMPS °C	JAN/FEB		MAR/APR		MAY/JUN		JUL/AUG		SEP/OCT		NOV/DEC		Rainfall Months	TIME ZONE
AREA	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max		
Cape Town, SA	16	28	13	26	9	21	7	19	9	22	13	27	Apr-Aug	GMT+2
Pretoria, SA	18	30	15	27	7	23	4	22	13	28	16	30	Oct-Mar	GMT+2
Durban, SA	21	29	19	28	12	25	16	25	16	26	19	28	Oct-Mar	GMT+2
Port Elizabeth, SA	17	23	15	21	12	20	11	18	12	18	15	21	May-Aug	GMT+2
Mbabane, ESwatini	16	28	13	27	5	23	5	23	10	26	14	28	Nov-Feb	GMT+2
Gaborone, Botswana	19	33	14	30	7	25	5	25	14	31	18	33	Dec-Mar	GMT+2
Vic Falls, Zimbabwe	15	29	14	29	8	23	7	27	16	28	16	26	Dec-Mar	GMT+2
Lusaka, Zambia	17	25	15	22	11	17	8	16	17	24	17	25	Dec-Mar	GMT+2
South Luangwa, Zambia	20	31	19	31	12	30	11	20	17	35	20	34	Nov-Mar	GMT+2
DAR, Tanzania	18	28	18	25	19	25	18	23	16	24	18	28	Mar-May	GMT+3
Walvis Bay, Namibia	16	22	15	22	11	22	10	20	11	18	13	20	March	GMT+2
Etosha Pan, Namibia	18	31	17	30	10	27	10	27	15	32	18	33	Jan-Mar	GMT+2
Lubumbashi, DRC	16	27	15	27	9	26	8	27	13	32	16	18	Nov-Mar	GMT+2
Lobito, Angola	28	32	29	34	25	33	20	28	22	25	26	30	Mar-Apr	GMT+1

THE TRACK: The track over which we travel is inconsistently maintained. If you wake at night imagining the train is travelling at high speed, be assured it is the state of the track below creating that impression. We restrict the train to 60km/h (37mph) and over bad sections reduce speed to as little as 20km/h (12mph). If you find it noisy, earplugs are available in your amenities bag and at the Gift Shop.

WATER: The water used on the train is carried in tanks under each coach. These tanks are filled every day but they cannot be topped up while the train is travelling. Please assist us by using water responsibly. Water inside the suites has been filtered and chlorinated; it is safe for bathing and brushing teeth only. Please use the bottled water provided for drinking.



TERMS & CONDITIONS

PROVISIONAL BOOKING: Upon written request via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment (see below) or release the suite.

CONFIRMED BOOKING: Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed (see below). On confirmation of a reservation, our Terms & Conditions will be deemed to have been accepted and will be strictly adhered to.

CANCELLATION: Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). Cancellation insurance is compulsory as these fees will not be waived.

INDIVIDUALS: PAYMENT SCHEDULE				
TO CONFIRM A BOOKING A DEPOSIT PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE THE DEPARTURE DATE	61+ DAYS BEFORE	60 DAYS BEFORE	<i>A provisional booking will be held for 14 days after which a 25% deposit is due. Final payment is due 60 days prior to travel.</i>	
Cape Town, Victoria Falls, Durban	25%	100%		
Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito, Copper Trail	25%	100%		

INDIVIDUALS: CANCELLATION POLICY				
CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE	365-91 DAYS BEFORE	90-61 DAYS BEFORE	60-31 DAYS BEFORE	30-0 DAYS BEFORE
Cape Town, Victoria Falls, Durban			25%	100%
Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito, Copper Trail	10%	25%	50%	100%

GROUPS OF 10 OR MORE GUESTS: PAYMENT SCHEDULE & CANCELLATION POLICY					
TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE DEPARTURE	365-246 DAYS BEFORE	245-181 DAYS BEFORE	180-121 DAYS BEFORE	120-61 DAYS BEFORE	60 DAYS BEFORE
Cape Town, Victoria Falls, Durban			10%	20%	100%
Golf Safari, African Collage, Namibia, Dar, Lobito, Copper Trail	10%	30%		50%	100%

- For every 15 paying passengers, the 16th person sharing travels free of charge, confirmed at final invoice 60 days before departure.
- 275 days before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a waitlist persists).
- 245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).
- 180 days before departure: the agent/group must release 100% of the unsold space.

MAXIMUM TRAIN CAPACITY: 36 suites/72 guests. We reserve the right to alter this capacity as circumstances require.

MEDICAL: Guests are solely responsible for ensuring they are capable of undertaking the tours. Anti-malarial and Yellow Fever precautions may be required in countries being visited. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Tanzania, DRC and Angola. Although all countries travelled through don't require this, countries guests return to after the trip often require them.

PAYMENTS: We are a South African company and reserve the right to charge/refund in ZAR. As legally required, refunds are processed into the same account from which the initial payment was received. **Journeys invoiced in ZAR:** All bank transfers are processed/refunded in ZAR. **Journeys invoiced in USD:** USD bank transfers are processed/refunded in USD. All credit card payments for all journeys are processed/refunded in ZAR. Rovos Rail is not liable for any loss in currency due to rate of exchange fluctuations. There are no refunds for any part of a tour that might be missed due to personal reasons. **Cancellation insurance is compulsory.**

PASSPORTS & VISAS: The onus is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. Passports must have at least five blank VISA pages and must be valid for at least six months from your return-home date. Please enquire with us or check with the relevant embassies in good time. Visas are also available through visa/booking agents.

PHOTOGRAPHY: Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

RATES: We will do our utmost to keep to the prices published. However, if increases are forced on us, Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rate inclusions and exclusions are specified on the itineraries.

SCHEDULING TIMES, ROUTES & EXCURSIONS: Rovos Rail is solely reliant on the traction and railway services provided by the countries through which we travel. Our hands are regrettably tied when these services fail, be they due to locomotives, signals, overhead power-cable damage and/or theft, vandalism, electricity outages, railway tracks or issues with drivers etc. Delays can occur due to our reliance on these national organisations. Rovos Rail is not responsible and cannot be held liable for any delays or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. Rovos Rail reserves the right to cancel or amend our routing, any excursions and the tour departure dates provided we can offer the passenger alternative excursions or departure dates. Rovos Rail cannot guarantee excursions or departure and arrival times. Our obligation to transport guests from departure to arrival points on schedule will override any commitment to excursions although we will endeavour to carry out all of the off-train experiences. We **strongly** caution against same-day air travel on departure/arrival days due to possible delays with flights or the train.

OF SPECIAL NOTE Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as 'Rovos Rail') for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

ON CONFIRMATION OF A RESERVATION, OUR TERMS & CONDITIONS WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE STRICTLY ADHERED TO. Persons completing this form accept and agree to all T&C. Persons completing this form on behalf of others warrant that they have full authority to do so and, on their behalf, accept and agree to all T&C. **CANCELLATION INSURANCE IS COMPULSORY AS THESE FEES WILL NOT BE WAIVED.**

Date of Trip:	Route:	Signature:
Name:		